

Salesian Parent Survey Feedback - "You said, we did..."

Summer 2020



"None of us, including me, ever do great things. But we can all do small things, with great love, and together we can do something wonderful." – Mother Teresa

Dear all,

A very big thank you to those who took time to complete the summer parent survey. We are hugely appreciative of the many positive comments regarding school ethos, expectations of students, pastoral care, communication with home, teaching, our response to lockdown, our child-centered approach, school leadership and to all of you who answered 'everything' to the question of what the school does well! It provided a real boost.

Despite the current challenges we remain committed to delivering the very best deal for your children and your feedback helps us to do this. Please find below details of some of the most frequent issues raised in the recent survey along with our response. Where more personal feedback was given we have endeavored to speak to families personally and will continue to do so. If you feel that your individual concern has not been addressed, then please contact your child's head of year or a member of the leadership team to discuss this further.

Our parent voice group will meet again in the autumn term with the aim of hearing parent views and opinions on a range of current issues. If you are not already a part of this group and would like to be please contact Mrs Honeywood-Jones at khoneywood@salesian.surrey.sch.uk to express an interest.

God bless,

Paul Gower | Head of School

Issue raised	School action
Reporting on progress: I would like to receive more specific updates on how my child is progressing.	Within the survey there was a lot of positivity around the online parent evenings and as a result we are exploring options for next year. It would be a shame not to see each other in person at these times particularly given our people focused ethos. I do however, understand that the face-to-face parent evenings' lack a bit of shape shall we say! We will get back to you on this front early next term. We will also be reviewing our current report with a view to providing more explicit detail on your child's progress throughout the year next year.
Curriculum: How do I know what my child is studying this year?	Our curriculum maps are published on the school website and can be accessed here . The curriculum maps detail all of the headline information your child will cover over the seven years in each of their subjects while at Salesian School and College.
Uniform: Is there any plan to review the school uniform?	Yes. Following the review of the school PE kit this year and the introduction of the new kit from next year, we will be conducting a review of the school uniform in the autumn term. We will provide both students and parents with the opportunity to feedback views. Further information on this will follow in the new academic year.
Canteen offer: Can a greater range of food, including healthier options, be offered by the kitchen?	As we have progressed through this year we have widened the offer at our serveries from simple packaged grab and go food (due to C19) to a full meal offering. We have recently been joined by a new chef who has delivered a new and exciting menu. Moving into next year we are looking to expand the offer further particularly with regard to healthier options. We will publish the menu for next year early next term and would welcome further feedback on the offer.
Supporting student wellbeing	Lots of work continues to be done around student wellbeing, particularly mental wellbeing. We have initiated a Wednesday drop-in for students with Suzie Bruney which takes place before and after school and at break and lunch. A child wellbeing practitioner works Friday providing CAHMS services in school. Through the curriculum and extra-curricular we continue to deliver wellbeing events; The PSHE programme and wellbeing week being two such examples. Next year we will also have twenty staff trained as 'mental health first-aiders' too.
Parking outside of the school and student crossing Guildford road	Some of you raised the concerns about the challenges of picking up from outside of the school gates having parked on the road and the danger to students wishing to cross the road. We have been working closely with Surrey about this issue as we share your concerns. I'm am pleased to say that our hard work has paid off. This summer there is the plan for a toucan crossing and, as part of the A320 redevelopment, plans to construct a lay-by outside of the school. Whilst the development of the lay-by is a little way off, it does offer in the longer term a solution to some of these concerns. We will keep you updated as these plans develop.